QUALITY POLICY

Fiorentini UK Ltd (the 'Organisation') aims to ensure that its products and services - Sales, design and administration of gas pressure let down systems, and other associated equipment, whether for Natural Gas, LPG or Hydrogen, meet the needs of its customers at all times in accordance with contractual requirements, its policies and procedures.

The Organisation operates a Quality Management System including aspects specific to the provision of gas conditioning, metering and pressure reduction solutions.

Organisation Management is committed to:

1. Maintain the ISO 9001 Quality Management System in line with ISO9001:2015 requirements and standard
2. Continually improve the effectiveness of the Quality Management System
3. The enhancement of customer satisfaction

The Management has a continuing commitment to:

1. Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
2. Communicate throughout the Organisation the importance of meeting customer needs and all relevant statutory and regulatory requirements.
3. Establish the Quality Policy and its objectives
4. Ensure that the Management Reviews set and review the quality objectives, and reports on the Internal Audit results as a means of monitoring and measuring the processes and the effectiveness of the Quality Management System
5. Ensure the availability of resources

The Organisation complies with all relevant national, European and industry statutory and regulatory requirements.

The Organisation constantly monitors its quality performance and implements improvements when appropriate, whilst this Quality Policy is reviewed annually in order to ensure its continuing suitability.

Copies of the Quality Policy are made available to all members of staff, whilst copies of the minutes of Management Reviews, or extracts thereof, are provided to individual members of staff in accordance with their role and responsibilities as a means of communicating the effectiveness of the Quality Management System.

All personnel understand the requirements of this Quality Policy and abide with the requirements of the Quality Management System as defined in this Quality Procedures Manual.

This policy will be reviewed annually by the Directors and when deemed necessary will be amended and re-issued.

Fiorentini UK Ltd Board of Directors

Review Date: 20th October 2026 **Next Review Date:** 20th October 2027